



## MC&FP FACT SHEET

### Social Service Delivery Model Key Elements

- *Flexible points of entry*
- *Comprehensive approaches to needs assessment and generalist service providers*
- *Co-location of services and/or provision of coordinated services*
- *Consistency of practice and procedure*
- *Leveraging of technology*

### Additional Information

DoDI 1342.22

<http://www.dtic.mil/whs/directives/corres/pdf/134222p.pdf>

Military OneSource

[www.militaryonesource.mil](http://www.militaryonesource.mil)

### Family Readiness System

#### Background

The concept of a family readiness system was introduced with the publication of Department of Defense Instruction 1342.22 “Military Family Readiness.” The Family Readiness System is defined as the network of agencies, programs, services, and individuals, and the collaboration among them, that promotes the readiness and quality of life of service members and their families. For the Family Readiness System vision to be fully realized, DoD operated and community based organizations and collaborators who provide these services must view themselves as part of the overall system.

#### Highlights

- The Family Readiness System supports every service member and family member, regardless of activation status or location, in person, by phone and online.
- The Family Readiness System is made up of many organizations delivering a vast array of services; some of these organizations are part of the Department of Defense, some are other federal, state and local government organizations. They may function at the national state or local community level.
- Adopting the Family Readiness System approach necessitates changing the framework through which family readiness services are delivered and strengthening connections to other service providers within the Family Readiness System to better connect families to all available services.
- For the Family Readiness System to function optimally, it must be based on an integrated social service delivery model through which individuals and families can seamlessly access any service or combination of services they may benefit from or need at any time.
- Speaking with “one voice” helps improve awareness of the Family Readiness System for all leaders, service providers, and service members and families.

